

NEW DISPATCH CENTER

The current dispatch center is in need of replacement and upgrades. There have been no significant changes to the facilities and equipment for many years and it is aging.

It is currently in a location that is not suited for a Dispatch Center.

HISTORY

The ACDC was established through an Intergovernmental Agreement on February 3, 2009 by the 4 entities listed.

The agreement stated that each partnering entity would place 2 representatives on the Board of Directors to govern the Dispatch Center.

Archuleta County would remain the Center's fiscal agent.

There is also a provision for an Emergency Communications Advisory Committee. This committee reports to the Executive Board on issues and/or improvements for the Dispatch Center.

CURRENT ISSUES

Our current Dispatch Center is located in a strip mall next to a nail salon with inadequate ventilation causing health issue and discomfort to our dispatchers.

The location is not secure and cannot be made secure.

There are significant risks of potential fire danger with the nail salon and a restaurant located within the strip mall.

CURRENT ISSUES

The strip mall was not built with fire barriers in the attic space.

The Manager's Office is located in what would normally be a storage area.

The location does not provide room for appropriate training.

There is no room for expansion.

Much of the equipment is aging.

IMPORTANCE OF A DISPATCH CENTER

The Archuleta Dispatch Center is the hub of all emergency response in Archuleta county.

The Center take ALL 911 calls within the County and dispatches the appropriate agencies.

They receive OVER 8000 911 calls per year, which does not include multiple 911 calls for the same incident.

For every 911 call received they answer between 10-15 non-emergency calls for service.

IMPORTANCE OF A DISPATCH CENTER

Our dispatchers dispatch not only to the 4 partners but also to:

- Los Pinos Fire
- Upper Pine River Fire
- Search & Rescue
- Navajo State Park
- US Forest Service
- Colorado State Patrol
- Archuleta OEM
- County Coroner
- Dept. of Parks & Wildlife
- Bureau of Indian Affairs

They track each call and order resources that the Incident Commander requests.

They monitor all radio traffic and “keep a close eye” on us in the field.

IMPORTANCE OF A DISPATCH CENTER

There are times that our First Responders lives are in the hands of our Dispatchers.

They are there to keep us safe.

They do all of this with 11 full-time and 2 part-time personnel.

That's when they are fully staffed.

OTHER DISPATCH CENTERS

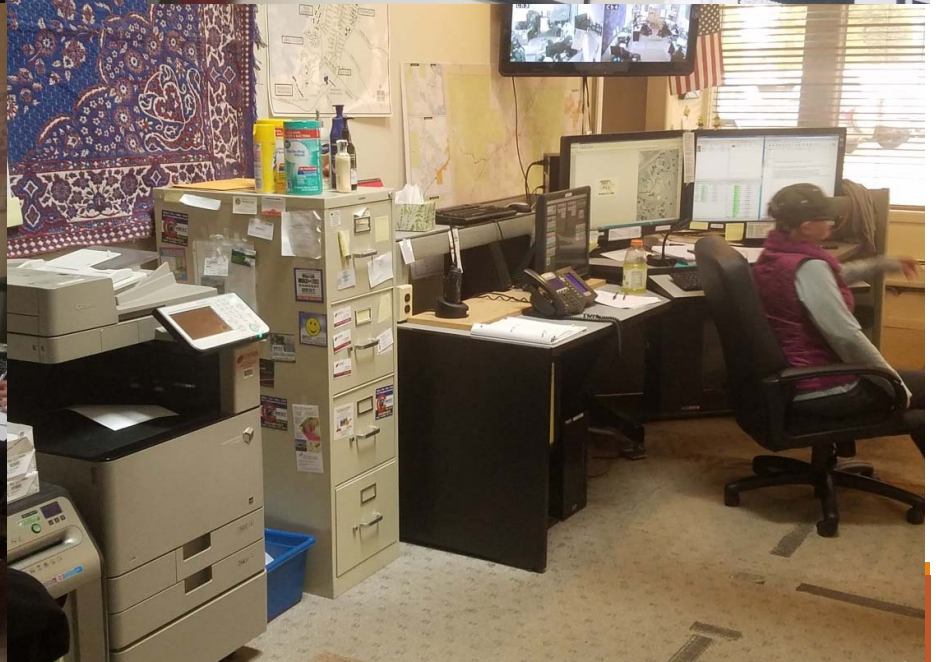
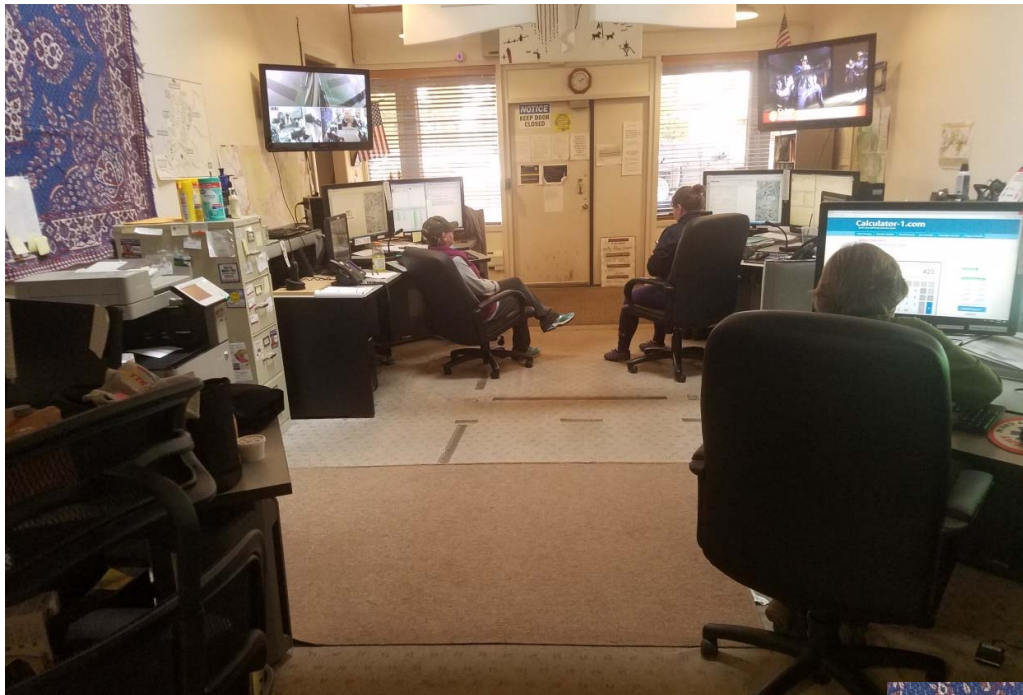


OTHER DISPATCH CENTERS



OUR DISPATCH CENTER









SO WHAT CAN BE DONE?

The partnering agencies need to agree to find a better location that can be secured and safe for our people.

We need a more modern facility with upgraded equipment.

FUNDING SOURCES

Currently the Dispatch Center is funded using fees for 911 service, grants, CCOERA forfeitures, and other minor fees.

E911 fees from cellular phones is decreasing due to customers being able to keep their phone numbers. They are charged according to the local prefix of their providers.

These funding mechanism only account for part of the overall budget.

The remainder of the budget is funded by the 4 managing partners on a per call percentage.

FUNDING SOURCES

Some other funding sources that we can consider:

- Fees for automatic alarm registration.
- Fees for response to false alarms.
- Mill levy specific to dispatch/emergency services.
- Sales tax increase.
- Tourism fees for public safety.
- Increase in E-911 fees.